



Loch Lomond & The Trossachs National Park Authority
Carrochan
Carrochan Road
Balloch
G83 8EG

Ref: FOI 2024-026
19 July 2024

Dear

REQUEST UNDER FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

We refer to your request for information, received by email on 25th June 2024. Your specific requests and the Park Authority's response are provided below.

Your Request

- 1. When are you next going through an audit of the national fraud initiative?**

Our Response

As a public body in Scotland this part of your request is not applicable. Please refer to the Audit Scotland website [Home | Audit Scotland](#)

Your Request

- 2. What current procedures do you have in place such as confirmation of payee against fraud?**

Our Response

We currently follow our audited manual processes to confirm the identity of suppliers when setting up new supplier accounts and periodically as appropriate. These are in line with best practice.

Your Request

- 3. What is your current confirmation of payee software incumbent product & the renewal date of the contract.**

LOCH LOMOND & THE TROSSACHS NATIONAL PARK AUTHORITY

National Park Headquarters, Carrochan, Carrochan Road, Balloch, G83 8EG Long: 4°34'24"W Lat: 56°00'12"N

t: 01389 722600 f: 01389 722633 e: info@lochlomond-trossachs.org w: lochlomond-trossachs.org

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Our Response

We do not currently use a payee software incumbent product and, given the volume of payments being made by the organisation, we do not have any plans in the immediate future to make use of any such product.

Yours sincerely

Information Management Loch Lomond and the Trossachs National Park Authority

Review Procedure

If you are dissatisfied with this decision, or the way in which the Authority has dealt with your request, you are entitled to require the Authority to review its decision. Please note that in order for a review to take place you are required to:

- Send your request for review in writing, setting out in full the reasons why you are requesting a review.
- Submit your review request within 40 working days of either the date on which you received a response from the Authority or the date by which you should have received a response under the terms of the Freedom of Information (Scotland) Act 2002, whichever is the later.
- address your review request to:

Information Manager
Loch Lomond & The Trossachs National Park Authority
National Park Headquarters
Carrochan
Carrochan Road
Balloch
G83 8EG
E-mail: info@lochlomond-trossachs.org

The review will be handled by staff who were not involved in the original decision. You will receive notice of the result of your review within 20 working days.

If you are not satisfied with the response to your request for review, you can contact the Scottish Information Commissioner, the independent body which oversees the Freedom of Information (Scotland) Act 2002, at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews

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